



Tryghed i
akutte kriser



Foto: Peter Leth-Larsen, Jysk Fynske Medier / Ritzau Scanpix.

Med støtte fra
TrygFonden



RØDE KORS

KØBENHAVNS
PROFESSIONS
HØJSKOLE



Varition af cases

En anden mulighed for at bygge cases er at anvende nedenstående model fra projektet CMINE og Røde Kors bevægelsens psychosociale referencecenter. Ideen er blandt andet at anvende en "fortune teller" til at opbygge et scenarie, for en hændelse, og anvende dem, som udgangspunkt for drøftelserne.

Udgangspunktet med at lade grupperne opbygge personaer for mulige spontanfrivillige er også en variationsmulighed for de øvrige cases for at kunne drøfte ledelsesmæssige overvejelser ift. de fremmødte spontanfrivillige.

Materialet kan downloades fra IFRCs (den internationale sammenslutning af Røde Kors selskaber) psychosociale referencecenters hjemmeside her:

A Sensitization Workshop: How do we care for our spontaneous volunteers? - PS Centre

<https://pscentre.org/resource/a-sensitization-workshop-how-do-we-care-for-our-spontaneous-volunteers/>

Yderligere viden om emnet

Dette materiale er udarbejdet af projektet "Tryghed i Akutte Kriser" og er tilgængeligt på www.spontanfrivillighed.dk.

How do we care for our spontaneous volunteers?

A sensitization workshop



How can we - the established crisis management organizations - ensure that spontaneous volunteers receive the care and support they need?



60 minutes



12-24 participants



2 flip charts



6 fortune tellers



2 dice



2 persona posters

Step 1: Introduction and build personas

Name
Position
1 persona trait



Each participant provides one detail about the spontaneous volunteer persona. Details are written on flip board.

Halfway through we switch to a new persona so we end up with two personas

Step 2: Build the scenario

Using the three fortune tellers we determine the type of incident, the severity and the weather conditions.

Incident	Severity	Weather
Train crash Flood Residential fire School shooting	Rural, no dead Rural, few dead City, no dead City, few dead	Snow Rain Heat wave Pleasant weather



Step 5: The final question

What do the spontaneous volunteers in this situation need from you to be cared for and to be able to help?

Prioritize the three most important points.

Report back in plenary



Step 4: Roll of the die

How likely is it that the volunteers:
Meet highly distressed people?
Get angry and leave?
Feel unappreciated?
Share inappropriate images on social media?

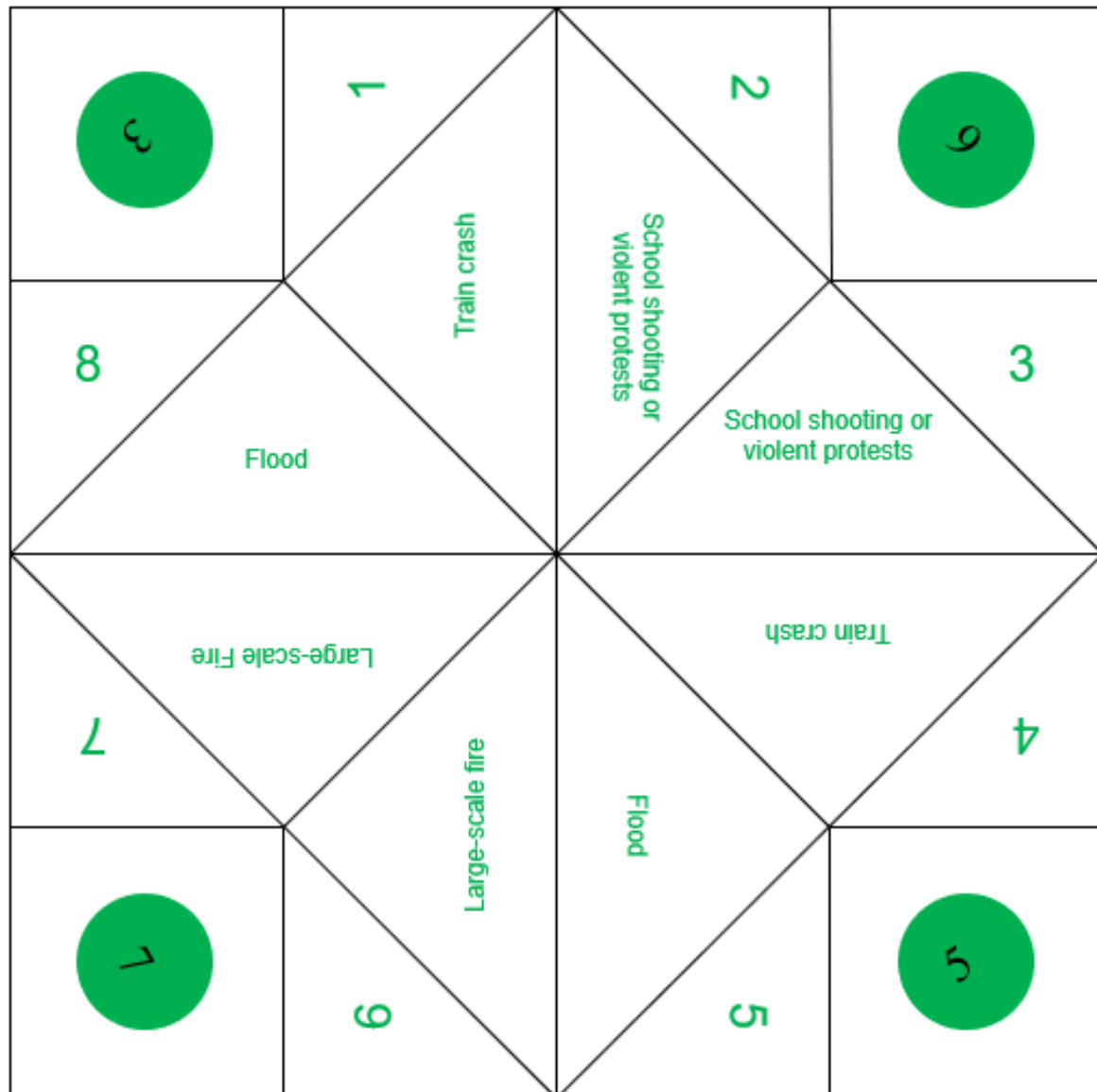


Step 3: Group work

You are the manager of the reception centre and of spontaneous volunteers. Six hours into the crisis.
What do you need the spontaneous volunteer to do?
What is their motivation to be here?

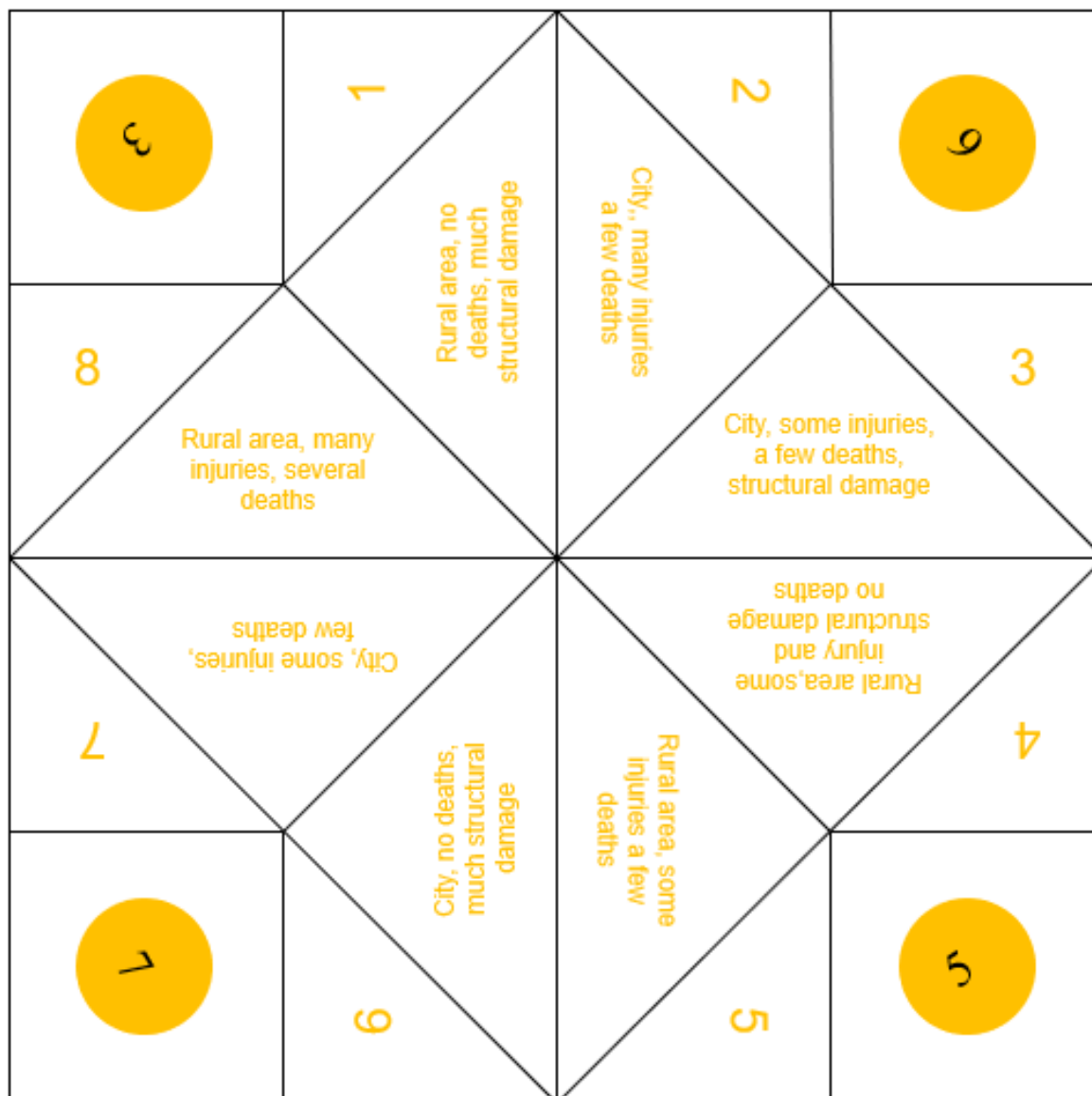


Incident type



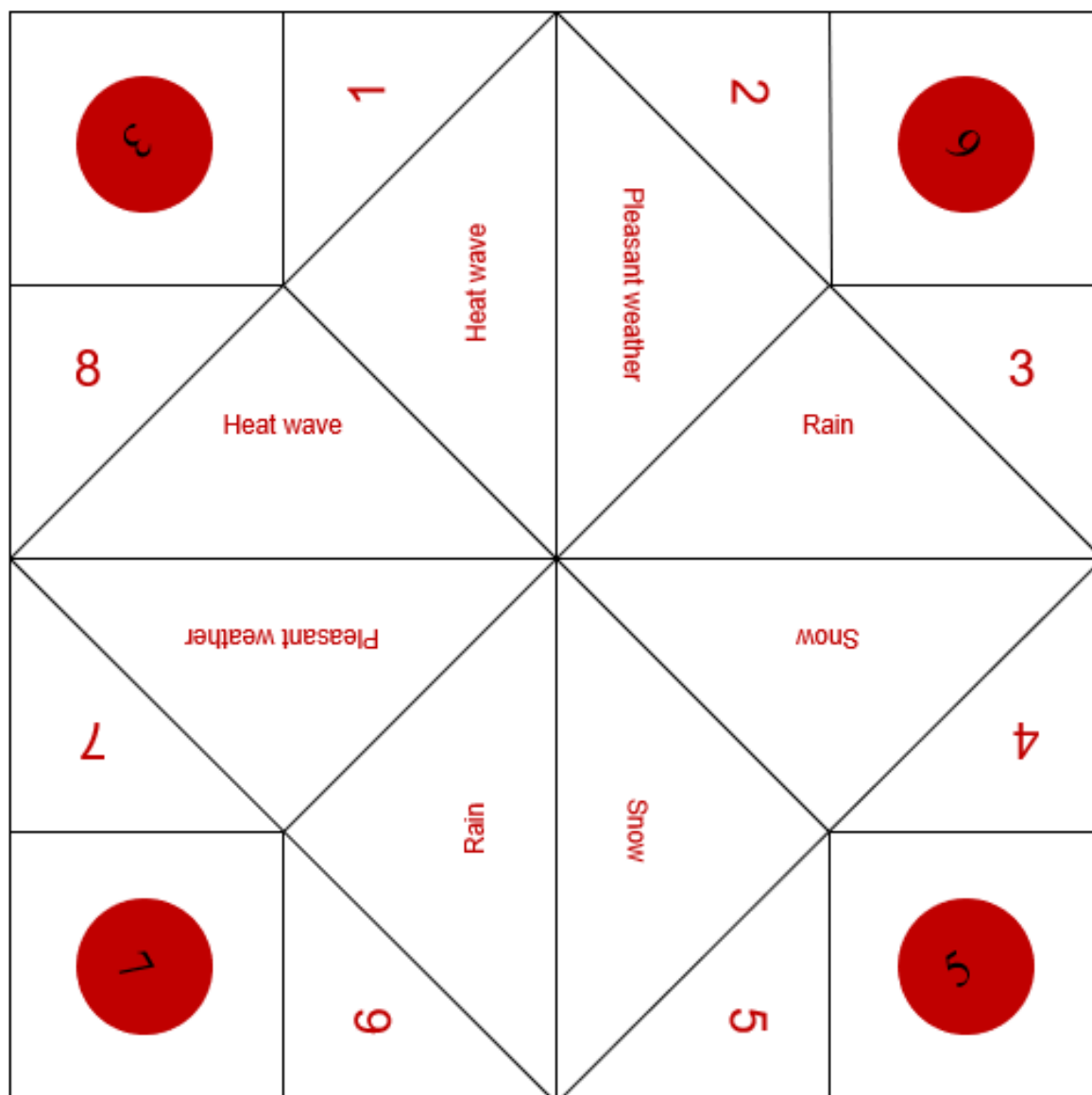
1. Print and cut round outside of fortune teller
2. Fold in half and in half again
3. Open out, turn over so top is blank and fold each corner into the middle
4. Turn over and repeat
5. Turn over so you can see the pictures
6. Slide your thumb and your finger behind 2 of the pictures and press together so they bend round and touch
7. Turn over and repeat with the thumb and finger of the other hand for the other two pictures
8. All the pictures should now be at the front with centres touching and you are ready to use your fortune teller!

Severity of event



1. Print and cut round outside of fortune teller
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Weather



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